

Payment and dispatch

The following terms and conditions apply:

Dispatch conditions

The products are delivered all over the world.

Dispatch costs (inclusive of legally applicable VAT)

Domestic deliveries (Germany):

Shipping within Germany: Up to 17,99 € value of goods 3,95 € - above 17,99 € free shipping

Deliveries to foreign countries:

Belgium, Bulgaria, Denmark, Estonia, Finland, France, Greece, Ireland, Italy, Croatia, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Austria, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, Czech Republic, Hungary, Cyprus - 11,95 €

Great Britain - 11,95 €

Switzerland - 16,95 €

Delivery periods

For goods customised according to customer requirements, the revised submission will be made within 30 days following conclusion of the contract, execution of the design work and delivery of the goods within 180 days following approval of the revised submission (with an agreed advance payment after the time of your payment instruction), unless otherwise specified in the respective quote.

Unless otherwise specified in the quote, domestic delivery of goods shall be made (Germany) within 3 - 6 days, for deliveries abroad within 3 - 6 days from conclusion of contract (if advance payment agreed from the date of the payment instruction).

Please note that deliveries are not made on Sundays and other holidays.

If you have ordered articles with different delivery dates, we send the articles together in one delivery if no other agreement has been made. The delivery date for the complete order will be the same as that of the article with the longest delivery time.

Accepted Payment options

- Prepayment via transfer
- Payment via SEPA corporate direct debit
- Payment via PayPal Plus (credit card, direct debit, invoice)
- Payment by invoice

Further details on payment

Payment by invoice is only for authorities and companies.

The invoice amount is to be settled at the time of payment on invoice within 10 days.

If payment is to be made via an SEPA base debit note or an SEPA corporate debit note, you authorise us to collect the billing amount from the specified account by issuing a corresponding SEPA mandate. You will receive a pre-notification at least 5 days before the date of the direct debit collection. Please ensure that the account in question possesses sufficient covering funds on the due date.

In case of questions, please contact us at the contact details mentioned in the Legal Notice.